



A Proto Labs Company

News Release
For Immediate Release

Protomold

www.protomold.com

Media Contact

Jan Peterson
jan@jm-peterson.com
651-222-3377

Client Contact

Diana Pearson
diana.pearson@protolabs.com
763-479-7551

New online portal lets injection molding customers help themselves.

View your entire injection molded parts order history, 3D part images; resins and milling processes; upload 3D drawings to request a quote; review costs and order new parts.

Maple Plain, Minn., August 1, 2008—Protomold, the world leader in rapid injection molding, announces a new [online portal](https://portal.protomold.com) for new and existing customers. In this portal, you can view order status and history; order parts from existing molds; upload 3D CAD files for a quote; place orders; and forward your cart to colleagues. You'll have instant access to molds, parts, costs, materials, production, shipping and payment information right from your desktop.

Customers can set passwords and other access criteria by visiting the portal at <https://portal.protomold.com>. The portal is secure and password protected. The portal's home page has five main sections: Your Quotes, Your Molds, Your Cart, Your Orders and Your Account.

Customer Chris Crowley of Table Mountain Innovation tested the portal prior to launch. "I like the idea of being able to get information myself whenever I need it. All my Protomold injection molds dating from 2006 are on the system. I can view detailed parts history including the number of parts made in the mold; photos; resins used; milling history; production and shipping dates; where each parts batch shipped to; and how we paid for them." In addition to history, customers can manage current business through the portal. Crowley states that he can order new molds, or select existing molds and order parts using a simple shopping cart interface. "I can choose the material, quantity and leadtime. Then I just click to place the order, or I can forward my shopping cart to my colleagues for verification beforehand. I spend less time doing administrative work and chasing down information. Now I have more time to design products for my clients."

"The portal will make doing business with us faster and easier than ever," states Protomold Director of Business Development Bill Dietrick. "We saw the benefits back in 1999 of customer self-service with fast interactive quoting and design analysis leading to a job. Developing the portal was a natural extension of these benefits. This is just one of the new projects we have underway to improve our customers' experience with Protomold."

For more information on the Protomold portal, visit it online at <https://portal.protomold.com>, email customer service at customerservice@protomold.com, or phone 763-479-3680.

About Protomold

Protomold, a division of Proto Labs, Inc., has radically changed the economics and lead times associated with prototype and low-volume production of injection molded parts. Rapid injection molding, which is its defined market segment, is positioned between rapid prototyping and conventional high-volume injection molding. Proto Labs, Inc. is a privately held corporation. Further information can be found online at www.protomold.com.

Worldwide Headquarters: Protomold, 5540 Pioneer Creek Drive, Maple Plain, MN 55359
U.S.A. Phone: 763-479-3680 Fax: 763-479-2679

###